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**Ciox** is a contracted release of information vendor here at **Baptist Health** in Health Information Management Services. Below are the standard fees for producing a copy of your medical records by Ciox.

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**Access Fees for PATIENTS ONLY:**

- Electronic records converted/delivered in paper flat \$0.90 labor cost to create and deliver the portion of the record maintained electronically plus \$0.05 per page for paper and toner
- Electronic records delivered electronically by CD or Ciox Portal flat fee \$6.50
- Electronic medical record with paper records delivered in Electronically are billed at \$6.50 + \$0.07 per page labor cost to create and deliver the portion of the record maintained in paper
- Paper records delivered in electronic format \$0.07 per page labor fee
- Paper records delivered in paper \$0.12 per page

Plus postage and taxes

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There is no charge for continuity of care if records are sent directly to your physician. Please allow up to 30 days for processing.